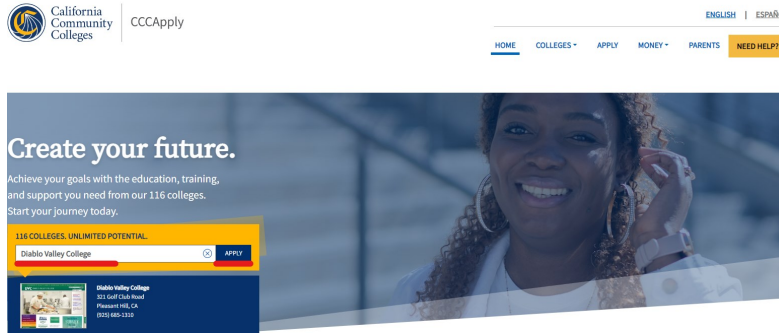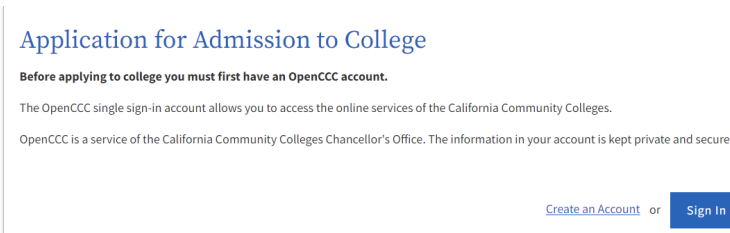# How Do I Recover My CCCApply Account?

If you have applied to DVC or another California Community College recently, you would have a CCCApply account. If you are having trouble accessing your account in order to apply to DVC, follow these steps to recover your account.
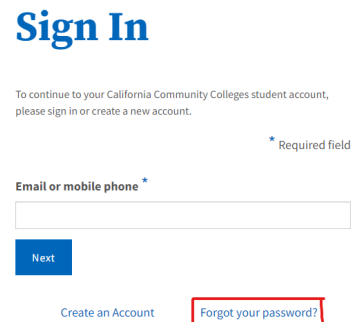
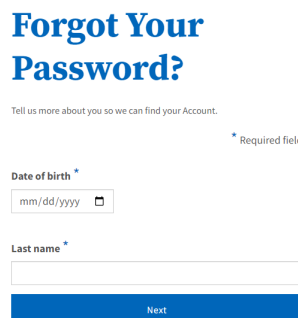1. Go to https://home.cccapply.org/ and enter Diablo Valley College into the search bar.

2. Select Diablo Valley College from the dropdown menu and press "Apply."

3. Click "Sign In" on the right hand side.

5. Click on "Forgot Password" and answer the series of questions that appear on the screen

TURN OVER

6. If you have access to the email account that you used to sign up, click on 'Email-send me an email to...' You will receive a validation code to reset your password.
**If you do not have access to your email, you will need to contact CCCApply support.

Forgot Your Password?

Select a contact method. You will receive a message containing a verification code that you will input on the next step.

* Required field

Which contact method do you want to receive a password reset? *

○ Email - send me an email to   *********@gmail.com.

○ Helpdesk - send me to support

Next

7. Enter the Validation Code

Validation Code

We were able to locate your account. Enter the verification code sent to hyu********@gmail.com. If you didn't get the email, check your junk folder or resend or try again.

Validate Code

Validation code required.

Next

8. Follow the guidelines to create a new password.

Update Password

Please change your password to activate your account.

Password must:

— not contain your name

— be at least 8 characters in length

— contain at least one uppercase letter

— contain at least one lowercase letter

— contain at least one number

— contain at least one of the following special characters (!, @, #, $, %, ^, & or *)

New password

Confirm password

Submit

If you are unable to complete any of these steps, contact CCCApply by calling 1-877-247-4836.